

E-SAFETY AND ACCEPTABLE USE POLICY for parents, students, visitors, and staff

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Contents

Introduction 4

Scope and aims of this policy 4

The four key categories of risk 5

Legislation and guidance 5

Roles and responsibilities 5

 The Governing Body 6

 The Head and the Senior Leadership Team 6

 The Designated Safeguarding Lead 6

 ICT staff 6

 Teaching and support staff 6

 Pupils 7

 Parents and carers 7

 Staff: awareness and training 7

 Pupils: E-Safety in the curriculum 7

 Parents and carers 8

Use of internet and email 8

 Staff 8

 Pupils 9

 Data storage and processing 10

 Password security 10

 Misuse 10

 Complaints 10

ICT Acceptable Use Policy/Agreement 10

 Scope of this Policy/Agreement 10

 Online behaviour 10

 Using the school's IT systems and cloud-based subscriptions 11

 Passwords 11

 Use of Property 11

 Use of school systems 11

 Use of Device per Child (DPC)/Staff devices 12

 Monitoring and access 12

 Examining electronic devices 12

LPS Clapham E-Safety Policy & Acceptable Use Policy 2

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Compliance with related school policies 12

Retention of digital data 12

Data Breach reporting..... 13

Breaches of this policy 13

Introduction

It is the duty of London Park School Clapham (the School) to ensure that every student in its care is safe; and the same principles apply to the digital world as apply to the real world. IT and online communications provide opportunities for enhanced learning in addition to traditional methods, but also pose greater and more subtle risks to young people. Our students are therefore taught how to stay safe in the online environment and how to mitigate risks, including but not limited to the risk of identity theft, bullying, harassment, grooming, stalking, abuse and radicalisation.

New technologies are continually enhancing communication, the sharing of information, learning, social interaction and leisure activities. Current and emerging technologies used in and outside of school include:

- Websites;
- Email and instant messaging;
- Blogs;
- Social networking sites;
- Chat rooms;
- Music / video downloads;
- Gaming sites;
- Text messaging and picture messaging;
- Video calls;
- Podcasting;
- Online communities via games consoles; and
- Mobile internet devices such as smart phones and tablets.
- Communication and Collaboration platforms

This policy, supported by the Acceptable Use Policy for all staff, visitors and students, is implemented to protect the interests and safety of the whole school community. It aims to provide clear guidance on how to minimise risks and how to deal with any infringements. It is linked to the following school policies:

- Safeguarding;
- Staff Code of Conduct;
- Health and Safety;
- Anti-Bullying;
- Data Protection; and
- PSHE

Whilst exciting and beneficial both in and out of the context of education, much IT, particularly online resources, is not consistently policed. All users need to be aware of the range of risks associated with the use of internet technologies.

At London Park School Clapham, we understand the responsibility to educate our students on e-safety issues; teaching them the appropriate behaviours and critical thinking skills necessary to enable them to remain both safe and within the law when using the internet and related technologies in and beyond the classroom. We also understand the importance of involving students in discussions about e-safety and listening to their fears and anxieties as well as their thoughts and ideas.

Scope and aims of this policy

London Park School Clapham aims to:

- Have robust processes in place to ensure the online safety of students, staff, volunteers and governors.
- Deliver an effective approach to online safety, which empowers us to protect and educate the whole school community in its use of technology, including mobile and smart technology (which we refer to as 'mobile phones')
- Establish clear mechanisms to identify, intervene and escalate an incident, where appropriate

The four key categories of risk

Our approach to online safety is based on addressing the following categories of risk:

1. **Content** – being exposed to illegal, inappropriate or harmful content, such as pornography, fake news, racism, misogyny, self-harm, suicide, anti-Semitism, radicalisation and extremism
2. **Contact** – being subjected to harmful online interaction with other users, such as peer-to-peer pressure, commercial advertising and adults posing as children or young adults with the intention to groom or exploit them for sexual, criminal, financial or other purposes
3. **Conduct** – personal online behaviour that increases the likelihood of, or causes, harm, such as making, sending and receiving explicit images (e.g. consensual and non-consensual sharing of nudes and semi-nudes and/or pornography), sharing other explicit images and online bullying; and
4. **Commerce** – risks such as online gambling, inappropriate advertising, phishing and/or financial scam

This policy applies to all members of the school community, including staff, students, parents and visitors, who have access to and are users of the school IT systems. In this policy 'staff' includes teaching and non-teaching staff, central team staff, governors, and regular volunteers. 'Parents' includes students' carers and guardians. 'Visitors' includes anyone else who comes to the school, including occasional volunteers.

Both this policy and the Acceptable Use Policy (for all staff, visitors and students) cover both fixed and mobile internet enabled devices provided by the school (such as PCs, laptops, webcams, tablets, whiteboards, digital video equipment, etc.); as well as all devices owned by students, staff, or visitors and brought onto school premises (personal laptops, tablets, smart phones, etc.).

Legislation and guidance

This policy is based on the Department for Education's (DfE) statutory safeguarding guidance, Keeping Children Safe in Education, and its advice for schools on:

- Teaching online safety in schools
- Preventing and tackling bullying and cyber-bullying: advice for headteachers and school staff
- Relationships and sex education
- Searching, screening and confiscation

It also refers to the DfE's guidance on protecting children from radicalisation.

It reflects existing legislation, including but not limited to the Education Act 1996 (as amended), the Education and Inspections Act 2006 and the Equality Act 2010. In addition, it reflects the Education Act 2011, which has given teachers stronger powers to tackle cyber-bullying by, if necessary, searching for and deleting inappropriate images or files on students' electronic devices where they believe there is a 'good reason' to do so.

Roles and responsibilities

The Governing Body

The governing body of the School is responsible for the approval of this policy and for reviewing its effectiveness. The Governing Body will review this policy at least annually, monitor online safety logs as provided by the DSL.

The nominated Safeguarding Governor is **Mark Bailey** (mark.bailey@dukeseducation.com)

The Head and the Senior Leadership Team

The Head is responsible for the safety of the members of the school community and this includes responsibility for e-safety.

In particular, the role of the Head and the Senior Leadership Team is to ensure that:

- staff are adequately trained about e-safety; and
- staff are aware of the school procedures and policies that should be followed in the event of the abuse or suspected breach of e-safety in connection to the school.

The Designated Safeguarding Lead

Details of the school's DSL and deputies are set out in our Child protection and Safeguarding policy as well as relevant job descriptions.

The DSL takes lead responsibility for online safety in school, in particular:

- supporting the Head in ensuring that staff understand this policy and that it is being implemented consistently throughout the school;
- working with the Head, ICT manager and other staff, as necessary, to address any online safety issues or incidents;
- managing all online safety issues and incidents in line with the school's Safeguarding and Child protection policy;
- ensuring that any online safety incidents are logged on our secure safeguarding platform, CPOMS, and dealt with appropriately
- ensuring that any incidents of cyber-bullying are logged on CPOMS and dealt with appropriately in line with the school behaviour policy;
- updating and delivering staff training on online safety;
- liaising with other agencies and/or external services if necessary;
- providing regular reports on online safety in school to the Head and/or Governing Body.

This list is not intended to be exhaustive.

ICT staff

The School has a part-time IT technician but outsources the management of its ICT systems to a third party. The technical staff at the third party have a key role in maintaining a safe technical infrastructure at the school including the security of the school's hardware system and its data including the provision of the firewall and filtering. The monitoring of internet and email traffic is outsourced to Smoothwall, who report inappropriate usage or concerns to the DSL and DDSLs.

Teaching and support staff

All staff are required to sign the Acceptable Use Policy before accessing the school's systems.

As with all issues of safety at the School, staff are encouraged to create a talking and listening culture in order to address any e-safety issues which may arise in classrooms on a daily basis.

Students

Students are responsible for using the school IT systems in accordance with the Acceptable Use Policy, and for letting staff know if they see IT systems being misused.

Parents and carers

The School believes that it is essential for parents to be fully involved with promoting e-safety both in and outside of school. We regularly consult and discuss e-safety with parents and seek to promote a wide understanding of the benefits and risks related to internet usage. The School will always contact parents if it has any concerns about students' behaviour in this area and likewise it hopes that parents will feel able to share any concerns with the school.

Parents and carers are must also agree to and sign School's Acceptable Use Policy.

Education and training

Staff: awareness and training

New staff receive information on London Park School Clapham's e-Safety and Acceptable Use policies as part of their induction. All staff receive regular information and training on e-safety issues in the form of INSET training and internal meeting time and are made aware of their individual responsibilities relating to the safeguarding of children within the context of e-safety. All supply staff receive information about e-Safety as part of their safeguarding briefing on arrival at school. All staff working with children are responsible for demonstrating, promoting and supporting safe behaviours in their classrooms and following school e-Safety procedures. These behaviours are summarised in the Acceptable Use Policy which must be signed as part of staff Induction. When children use school computers, staff should make sure children are fully aware of the agreement they are making to follow the school's IT guidelines.

Teaching staff are encouraged to incorporate e-safety activities and awareness within their subject areas and through a culture of talking about issues as they arise. They should know what to do in the event of misuse of technology by any member of the school community:

- Concerns about a student should be logged on CPOMS, which will trigger action from the DSL or DDSLs.
- Concerns about the online activity of a member of staff should be raised in the first instance with the Head.

Students: E-Safety in the curriculum

IT and online resources are used increasingly across the curriculum. We believe it is essential for e-safety guidance to be given to students on a regular and meaningful basis. We continually look for new opportunities to promote e-safety and regularly monitor and assess our students' understanding of it. The school provides opportunities to teach about e-safety within a range of curriculum areas and computing lessons. Educating students on the dangers of technologies that may be encountered outside school will also be carried out via PSHE lessons, by presentations in assemblies, as well as informally when opportunities arise.

At age-appropriate levels, and usually via PSHE and computing lessons students are taught about their e-safety responsibilities and to look after their own online safety. Students are taught about recognising online sexual exploitation, stalking and grooming, the risks, and of their duty to report any such instances they or their peers come across. Students can report concerns to the Designated Safeguarding Lead and any member of staff at the school. Students are also taught about relevant laws applicable to using the internet, such as data protection and intellectual property. Students are

LPS Clapham E-Safety Policy & Acceptable Use Policy

taught about respecting other people's information and images (etc.) through discussion classroom activities and PSHE classes.

Students should be aware of the impact of cyber-bullying and know how to seek help if they are affected by these issues (see also the school's Anti-bullying Policy, which describes the preventative measures and the procedures that will be followed when the school discovers cases of bullying). Students should approach the Designated Safeguarding Leads as well as parents, peers and other school staff for advice or help if they experience problems when using the internet and related technologies.

Parents and carers

The School seeks to work closely with parents and guardians in promoting a culture of e-safety. The school will always contact parents if it has any concerns about students' behaviour in this area and likewise it hopes that parents will feel able to share any concerns with the school.

The School recognises that not all parents and guardians may feel equipped to protect their son or daughter when they use electronic equipment at home. The school therefore arranges discussion evenings for parents when an outside specialist advises about e-safety and the practical steps that parents can take to minimise the potential dangers to their sons and daughters without curbing their natural enthusiasm and curiosity.

Use of internet and email

Staff

Staff must not access social networking sites, personal email or any website which is unconnected with schoolwork or business from school devices or whilst teaching / in front of students. Such access may only be made from staff members' own devices whilst not in the presence of children.

When accessed from staff members' own devices / off school premises, staff must use social networking sites with extreme caution, being aware of the nature of what is published online and its potential impact on their professional position and the reputation of the school.

The School has taken all reasonable steps to ensure that the School network is safe and secure. Staff should be aware that email communications through the school network and staff email addresses are monitored.

Staff must immediately report to the Senior Leadership Team the receipt of any external communication that makes them feel uncomfortable, is offensive, discriminatory, threatening or bullying in nature and must not respond to any such communication.

Staff must remain alert to the risk of fraudulent emails and should report emails they suspect to be fraudulent to ICT support team.

Any online communications must not either knowingly or recklessly:

- place a child or young person at risk of harm, or cause actual harm;
- bring London Park School Clapham into disrepute;
- breach confidentiality;
- breach copyright;
- breach data protection legislation; or do anything that could be considered discriminatory against, or bullying or harassment of, any individual, for example by:

- making offensive or derogatory comments relating to sex, gender reassignment, race (including nationality), disability, sexual orientation, religion or belief, or age;
- using social media to bully another individual; or
- posting links to or endorsing (e.g. “liking”) material which is discriminatory or offensive.

Under no circumstances should school students or parents be added as social network 'friends' or contacted through social media. Any digital communication between staff and students or parents / carers must be professional in tone and content. Under no circumstances may staff contact a student or parent / carer using any personal email address. The school ensures that staff have access to their work email address when offsite, for use as necessary on school business.

Note: should there be a pre-existing relationship between a member of staff and a parent or student of the school, the member of staff must inform the Head who will discuss the nature of the relationship with the staff member and log the disclosure accordingly.

Students

All students in Years 7-11 have a personal device, unique to the individual's login identity, which has anti-virus and web-filtering software pre-installed.

There is strong anti-virus and firewall protection on the School network. Spam emails and certain attachments will be blocked automatically by the email system. If this causes problems for schoolwork/research purposes, students should contact their class/form teacher for assistance.

Students must not respond to any communication that makes them feel uncomfortable, is offensive, discriminatory, threatening or bullying in nature and should immediately report such a communication, to a member of staff.

The school expects students to think carefully before they post any information online or repost or endorse (“like”) content created by other people. Content posted should not be able to be deemed inappropriate or offensive, or likely to cause embarrassment to the individual or others.

Students must report any accidental access to materials of a violent or sexual nature directly to a member of staff. Deliberate access to any inappropriate materials by a student will lead to the incident being recorded on CPOMS and will be dealt with under the school's Behaviour Policy. Students should be aware that all internet usage via the school's systems and its Wi-Fi network is monitored.

Certain websites are automatically blocked by the school's filtering system. If this causes problems for schoolwork / research purposes, students should contact their class teacher for assistance.

The use of mobile phones in the classroom is only allowed when a teacher believes it is appropriate, meaningful and purposeful for a learning outcome, such as to involve students in low stakes testing. Phones must be handed in at any other times.

Students should report any concerns or worries they have about online safety to the DSL or DDSLs.

Data storage and processing

The school takes its compliance with the GDPR seriously. Please refer to the Acceptable Use Policy for further details.

Password security

Students and staff have individual school network logins, Microsoft Office accounts and storage folders on the server. Staff and students are regularly reminded of the need for password security.

All students and members of staff should:

- use a strong password (usually containing eight characters or more, and containing upper- and lower-case letters as well as numbers), which should be changed every 6 months;
- not write passwords down; and
- not share passwords with other students or staff.

Misuse

London Park School Clapham will not tolerate illegal activities or activities that are inappropriate in a school context and will report illegal activity to the police and/or the Local Safeguarding Childrens' Board (LSCB). If the school discovers that a child or young person is at risk as a consequence of online activity, it may seek assistance from the CEOP.

Incidents of misuse or suspected misuse must be dealt with by staff in accordance with the school's policies and procedures (in particular, the Safeguarding Policy).

The School will impose a range of sanctions on any student who misuses technology to bully, harass or abuse another student in line with our Anti-Bullying Policy.

Complaints

As with all issues of safety at London Park School Clapham, if a member of staff, a student or a parent/carer has a concern relating to e-safety, prompt action will be taken to deal with it.

Complaints should be addressed to the Head in the first instance. Please see the Complaints Policy for further information.

ICT Acceptable Use Policy/Agreement

Scope of this Policy/Agreement

This policy applies to all members of the school community, including staff, students, parents, and visitors. In this policy 'staff' includes teaching and non-teaching staff, governors, and regular volunteers (but access to systems is not intended in any way to imply an employment relationship). 'Parents' include, where applicable, students' carers and those with parental responsibility. 'Visitors' includes anyone else who comes to the school, including occasional volunteers.

Students, staff and all other members of the school community are required to read and sign the school's ICT Acceptable Use Policy prior to accessing the school's digital systems in order to confirm that they have understood and accept its terms.

Online behaviour

As a member of the school community you should follow these principles in all of your online activities:

- Ensure that your online communications, and any content you share online, are respectful of others and composed in a way you would wish to stand by.
- Do not access, create or share content that is illegal, deceptive, or likely to offend other members of the school community (for example, content that is obscene, or promotes violence, discrimination, or extremism, or raises safeguarding issues).
- Respect the privacy of others. Do not share photos, videos, contact details, or other information about members of the school community, even if the content is not shared publicly, without going through official channels and obtaining permission.
- Do not access or share material that infringes copyright, and do not claim the work of others as your own.
- Do not use the internet to distribute malicious software, to damage, interfere with, or gain unauthorised access to the computer systems of others, or carry out illegal activities.
- Staff should not use their personal email, or social media accounts to contact students or parents, and students and parents should not attempt to discover or contact the personal email addresses or social media accounts of staff.

Using the school's IT systems and cloud-based subscriptions

Whenever you use the school's IT systems (including by connecting your own device to the network) or cloud-based subscriptions such as Office 365, you should follow these principles:

- Only access systems and software using your own username and password. Do not share your username or password with anyone else.
- Do not attempt to circumvent the content filters or other security measures installed on the school's IT systems, and do not attempt to access parts of the system that you do not have permission to access.
- Do not attempt to install software on, or otherwise alter, school IT systems.
- Do not use the school's IT systems in a way that breaches the principles of online behaviour set out above.
- Remember that the school monitors use of the school's IT systems, and that the school can view content accessed or sent via its systems.

Passwords

Passwords protect the School's network and computer system and are your responsibility. They should not be obvious (for example "password", 123456, a family name or birthdays), and nor should they be the same as your widely-used personal passwords. You should not let anyone else know your password, nor keep a list of passwords where they may be accessed and must change it immediately if it appears to be compromised. You should not attempt to gain unauthorised access to anyone else's computer or to confidential information to which you do not have access rights.

Use of Property

Any property belonging to the School should be treated with respect and care and used only in accordance with any training and policies provided. You must report any faults or breakages without delay.

Use of school systems

The provision of school email accounts, Wi-Fi and internet access is for official school business, administration and education. Staff and students should keep their personal, family and social lives separate from their school IT use and limit as far as possible any personal use of these accounts. Again, please be aware of the school's right to monitor and access web history and email use.

Use of Device per Child (DPC)/Staff devices

The principles described above apply also to the devices issued to all students, and to those issued to staff.

Monitoring and access

Staff, parents and students should be aware that school email and internet usage (including through school Wi-Fi) will be monitored for safeguarding, conduct and performance purposes, and both web history and school email accounts may be accessed by the school where necessary for a lawful purpose – including serious conduct or welfare concerns, extremism and the protection of others.

Any personal devices used by students, whether such use is permitted, may be confiscated and examined under such circumstances. The school may require staff to conduct searches of their personal accounts or devices if they were used for school business in contravention of this policy.

Examining electronic devices

The Senior Leadership Team have the specific power under the Education and Inspections Act 2006 (which has been increased by the Education Act 2011) to search for and, if necessary, delete inappropriate images or files on students' electronic devices, including mobile phones, iPads and other tablet devices, where they believe there is a 'good reason' to do so.

When deciding whether there is a good reason to examine or erase data or files on an electronic device, staff must reasonably suspect that the data or file in question has been, or could be, used to:

- Cause harm, and/or
- Disrupt teaching, and/or
- Break any of the school rules

If inappropriate material is found on the device, it is up to the staff member in conjunction with the DSL or other member of the senior leadership team to decide whether they should:

- Delete that material, or
- Retain it as evidence (of a criminal offence or a breach of school discipline), and/or
- Report it to the police*

* Staff may also confiscate devices for evidence to hand to the police, if a student discloses that they are being abused and that this abuse includes an online element.

Any searching of students will be carried out in line with:

- The DfE's latest guidance on [screening, searching and confiscation](#)
- UKCIS guidance on [sharing nudes and semi-nudes: advice for education settings working with children and young people](#)

Compliance with related school policies

You will ensure that you comply with the school's e-Safety Policy, Safeguarding, Anti-Bullying and Acceptable Use Policy.

Retention of digital data

Staff and students must be aware that all emails sent or received on school systems will be kept in archive whether or not deleted and that email accounts will be closed, and the contents deleted within 1 year of that person leaving the school.

Important information that is necessary to be kept should be held on the relevant personnel or student file, not kept in personal folders, archives or inboxes. Hence it is the responsibility of each account user to ensure that important information or indeed any personal information that they wish to keep, in line with school policy on personal use is retained in the right place or, where applicable, provided to the right colleague. That way no important information should ever be lost as a result of the school's email deletion protocol. If you consider that reasons exist for the protocol not to apply or need assistance in how to retain and appropriately archive data, please contact the Head in advance of the deletion date.

Data Breach reporting

The law requires the school to notify personal data breaches, if they are likely to cause harm, to the authorities and, in some cases, to those affected. A personal data breach is a breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data.

This will include almost any loss of, or compromise to, personal data held by the school regardless of whether the personal data falls into a third party's hands. This would include:

- loss of an unencrypted laptop, USB stick or a physical file containing personal data;
- any external hacking of the school's systems, eg through the use of malware;
- application of the wrong privacy settings to online systems;
- misdirected post, fax or email;
- failing to bcc recipients of a mass email; and
- unsecure disposal.

The school must generally report personal data breaches to the ICO without undue delay (ie within 72 hours), and certainly if it presents a risk to individuals. In addition, controllers must notify individuals affected if that risk is high. In any event, the school must keep a record of any personal data breaches, regardless of whether we need to notify the ICO.

If either staff or students become aware of a suspected breach, you should notify the Bursar d.martin@londonparkschools.com immediately.

Data breaches will happen to all organisations, but the school must take steps to ensure they are as rare and limited as possible and that, when they do happen, the worst effects are contained and mitigated. This requires the involvement and support of all staff and students. The school's primary interest and responsibility is in protecting potential victims and having visibility of how effective its policies and training are. Accordingly, falling victim to a data breach, either by human error or malicious attack, will not always be the result of a serious conduct issue or breach of policy; but failure to report a breach will be a disciplinary offence.

Breaches of this policy

A deliberate breach of this policy will be dealt with as a disciplinary matter using the school's usual procedures. In addition, a deliberate breach may result in the school restricting your access to school IT systems.

If you become aware of a breach of this policy or the e-Safety Policy, or you are concerned that a member of the school community is being harassed or harmed online you should report it to the Bursar d.martin@londonparkschools.com or to the DSL as appropriate.